

The following terms, conditions, and benefits are issued from 01.01.2023. LOTTE HOTEL REWARDS ("LOTTE HOTEL REWARDS") is a reward program operated by Lotte Hotels & Resorts ("LHR") in accordance with the terms and conditions of use of the program. Lotte Hotels & Resorts ("LHR") is a subsidiary of Lotte Group, a public company listed on the Korea Stock Exchange ("KOSDAQ"). All rights reserved. © 2022 Lotte Hotels & Resorts. All rights reserved. [Privacy Policy](#)

Article 1 Purpose

LOTTE HOTEL REWARDS is a loyalty program operated by LOTTE HOTEL REWARDS. This program will be operated under the Lotte Rewards Program as follows. The terms and conditions of use of this program are as follows. All rights reserved.

Article 2 Definitions

1. "LHR" means Lotte Hotels & Resorts, its subsidiaries, and other related companies and agencies.
2. "Member" means a person who has been registered as a member of the Lotte Rewards Program by LHR.
3. "LHR Rewards" means the Lotte Rewards Program as operated by LHR.
4. "LHR Rewards Card" means a card issued by LHR to a member of the Lotte Rewards Program.
5. "LHR Rewards Card" means a card issued by LHR to a member of the Lotte Rewards Program.
6. "LHR Rewards Card" means a card issued by LHR to a member of the Lotte Rewards Program.
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Article 3 Membership Application

1. The Lotte Rewards Program is a loyalty program operated by Lotte Hotels & Resorts.
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Article 4 Membership Application and Registration

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Article 5 Membership Withdrawal and Non-eligibility

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Article 6 Membership Level and Special Benefits

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Membership Level / Reservation / Benefit

Category	LEVEL	STATUS	MEMBER	MEMBER	MEMBER
Reservation	Reservation	Reservation	Member 1	Member 2	Member 3
			Member 1	Member 2	Member 3
Qualifying points	Reservation	Reservation	Member 1	Member 2	Member 3
			Member 1	Member 2	Member 3

Item	Level 1	Level 2	Level 3	Level 4	Level 5
Accommodation Points	10000	15000	20000	30000	50000
Exclusive Benefits	-	-	-	-	-
Luxury Amenities	-	-	-	-	-
Personalized Services	-	-	-	-	-

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Article 7 Booking Rules

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Article 8 Reservations

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Article 9 Membership Points

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Article 10 Earning Points

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Article 11 Details

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Article 12 Earning Points

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Article 13 Reservations

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Article 14 Reservation and Participation

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Article 15 Change

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